

CHAPTER 2. WATER SERVICE

DIVISION X GENERAL PROVISIONS

Section 10.01 Pressure Conditions.

All applicants for water service shall be required to accept such conditions of pressure and service as are provided by the distribution system at the location of the proposed service connection, and to hold the District harmless for any damages arising out of low pressure or high pressure conditions or interruptions in service.

Section 10.02 Operation of District Property By District Personnel.

No one except an employee or representative of the District shall at any time in any manner operate the curb cocks or valves, main cocks, gates or valves of the District's water system; or interfere with meters or their connections, street mains or other parts of the water system.

Section 10.03 Pools and Tanks.

When an abnormally large quantity of water is desired for filling a swimming pool or for other purposes, arrangements must be made with the District prior to taking such water. Permission to take water in unusual quantities will be given only if it can be safely delivered through the District's facilities and if other customers are not inconvenienced thereby.

Section 10.04 Service to Others.

No customer shall supply water to other than the customer's lot or premises.

Section 10.05 Responsibility for Equipment.

The customer shall, at his own risk and expense, furnish, install and keep in good and safe condition all equipment that may be required for receiving, controlling, applying and utilizing water, and the District shall not be responsible for any loss or damage caused by the improper installation of such equipment, or the negligence or wrongful act of the customer or of any of his tenants, agents,

employees, contractors, licensees or permittees in installing, maintaining, operating or interfering with such equipment. The District shall not be responsible for damage to property caused by faucets, valves and other equipment that are open when water is turned on at the corporation stop, either originally or when turned on after a temporary shutdown.

Section 10.06 Supply to Separate Structures.

Each single family residence, multi-family building, commercial building or other separate structure for which application for water service is made shall have a separate service connection. Primary facility fees shall be paid for each such separate service connection. The pipe line system for each service connection shall be independent of the others and shall not be interconnected. The cost of all services shall be borne by the applicant.

Section 10.07 Damage to Water System Facilities.

The customer shall be liable for any damage to the District water service facilities when such damage is from causes originating on the customer's premises by an act of the customer, or his tenants, agents, employees, contractors, licensees or permittees, including but not limited to the breaking or destruction of locks by the customer or others on or near a service, and any damage to a service that may result from hot water or steam from a boiler or heater on the customer's premises. The District shall be reimbursed by the customer for any such damage promptly on presentation of a bill.

Section 10.08 Ground-Wire Attachments.

All persons are forbidden to attach any ground wire or wires to any plumbing which is or may be connected to a service connection or main belonging to the District unless such plumbing is adequately connected to an effective driven ground installation on the premises. The District will hold the customer liable for any damage to its property occasioned by such ground wire attachments.

Section 10.09 Control Valve on the Customer Property.

The customer shall provide a curb stop on his side of the service installation as close as is practicable to the street, highway, alley or easement in which the water main

serving the customer's property is located, to control the flow of water to the piping on his premises. The customer shall not use the service curb stop to turn water on and off for his convenience.

Section 10.10 Water Conservation Devices -
Definitions.

The following words and phrases shall have the meanings given herein relative to water conservation equipment and devices:

(a) Public Buildings. Commercial or industrial establishments, restaurants, bars, government buildings, comfort stations, schools, gymnasiums, or places to which the public is invited or which are frequented by the public without special permission or special invitation and other installations (whether pay or free) where fixtures are installed so that their use is similarly unrestricted.

(b) Multi-Family Dwellings. Hotels, motels, condominiums, apartments, townhouses, triplexes or duplexes.

(c) Single-Family Dwellings. Single-family residences and accessory guest houses.

(d) Water Conservation Toilets. Tank-type toilets designed for a maximum 1.6 gallon flush or water closets equipped with an approved flushometer valve designed for a maximum 1.6 gallon flush.

(e) Water Conservation Urinal. A urinal and associated flushometer valves which use no more than one gallon of water per flush.

Section 10.11 Water Conservation Requirements for
New Buildings and Dwellings.

For new buildings or dwellings, the following plumbing fixture and device requirements shall be met:

(a) Requirements for New Single-Family Dwellings. Single-family dwellings shall be equipped with approved water-saving showerheads, water-saving aerators on kitchen and bathroom sinks, as such devices are defined in Appendix A attached hereto and incorporated herein by this reference. Single-family dwellings shall also be equipped with water conservation toilets, as defined in Section 10.10(d).

(b) Requirements for Multi-Family Dwellings. Multi-family dwellings shall be equipped with approved water-saving showerheads and water-saving aerators on kitchen and bathroom sinks, as such devices are defined in Appendix A. Multi-family dwellings shall also be equipped with water conservation toilets and urinals, as defined in Section 10.10 (d) and (e).

(c) Requirements for New Public Buildings. All new public buildings shall be equipped with approved water-saving showerheads, water-saving aerators on kitchen and bathroom sinks, and self-closing valves on bathroom sinks, as all such devices are defined in Appendix A. Public buildings shall also be equipped with water conservation toilets and urinals, as defined in Section 10.10 (d) and (e). [Amended by Ord. No. 70, eff. 6/16/03]

Section 10.12 Water Conservation Requirements for Replacement or Installation of Plumbing Fixtures and Devices in Existing Buildings or Dwellings.

All plumbing fixtures and devices replaced or installed in any existing building or dwelling within the District service area shall meet the requirements for that particular dwelling or building as set forth in Section 10.11 above.

Section 10.13 Installation of Water Pipes in Buildings.

No water pipes shall be installed within exterior walls of buildings.

Section 10.14 Interruptions in Service.

The District shall not be liable for damage which may result from an interruption in service from a cause beyond its control. Temporary shutdowns may be made by the District to make improvements and repairs. Whenever possible and as time permits, all customers affected will be notified prior to making such shutdowns. The District shall not be liable for any damages which may result from any such shutdown, whether or not notice is given, or for interruption, shortage or insufficiency of supply, or for any loss or damage occasioned thereby, if caused by accident, act of God, fire, strikes, riots, war or any other cause not within its control.

Section 10.15 Meter Installation.

(a) There shall be a water meter installed for all new connections to the District's water system and for each dwelling unit in a multi-family dwelling, as defined in Section 10.10(b) and each separate commercial space in a public building, as defined in Section 10.10(a).

(b) The meter shall be installed before water service commences.

Section 10.16 Costs of Installation of Meters.

(a) All equipment associated with metering including valves, fittings, settings, meter box, and meter shall be approved and supplied by the District at the customer's expense. The customer shall deposit a sum of money equal to the cost of such equipment before connection to the District's water system. If the actual cost of the equipment exceeds the amount of the deposit, then the District will bill the customer for the additional amount which shall be paid within thirty (30) days of the date of the bill. If the actual cost is less than the amount of the deposit, then the District shall refund the difference to the customer.

(b) At the District's option, the meter and related equipment shall be installed by the District at the customer's expense or by the customer at the customer's expense. Once installed, the meter and related equipment shall be the property of the District. The District shall be responsible for the operation, maintenance, repair and replacement of the meter and related equipment.

(c) If the District elects to install the meter, then the customer shall deposit with the District a sum of money equal to the District's estimated cost of the installation, including materials and labor, if applicable. However, if the actual cost to the District of installing the meter and related equipment exceeds the amount of the deposit, then the customer shall pay such additional sum prior to receiving water service from the District. If the cost of the installation is less than the amount of the deposit, then the District shall refund the difference to the customer.

(d) If the District elects to allow the customer to install the meter and related equipment which are supplied by the District, the District shall inspect and approve the installation. Until the District inspects and approves the installation, the District shall not assume ownership of such equipment and water service shall not be provided to the customer. The District reserves the right, for any meter installation determined to be inadequate by the District, to complete the installation and charge the customer for such installation costs. Such charge shall be paid within thirty (30) days of the date of a bill therefor.

(e) The size of the meter and related equipment supplied by the District shall be based upon the information provided by the customer, upon existing construction, upon the estimated water usage computed from this data, and upon other factors deemed relevant by the District. The meter shall be in compliance with relevant standards of the American Water Works Association and state laws and regulations where applicable.

(f) The District reserves the right to require the location of the meter and meter box on the curb line or property line most accessible for the District from existing distribution lines.

(g) When the District elects to install the meter, the customer or the customer's agent shall notify the District at least seventy-two (72) hours, holidays and weekends excluded, in advance of the time the meter is desired for installation.

Section 10.17 Water Conservation and Management Requirements.

In order to preserve the natural resources within the District, water conservation must be practiced on a regular, year-round basis. California and the Serene Lakes area have recently experienced drought periods and are experiencing considerable growth while water supplies are limited. Therefore, it is mandatory that the public become water conscious and conserve water. The following measures shall be implemented by District customers at all times:

(a) Water from the District's water system allowed to pool, pond, or run-off of applied areas is considered a waste of water and is not permitted.

(b) Water leaks from any and all customer equipment

and facilities are considered a waste of water and are not permitted.

(c) Water allowed to continually run in any unoccupied premises is considered a waste of water and is not permitted.

Section 10.18 Enforcement of District Water Conservation and Management Requirements.

(a) In the event of a violation of one of the requirements of Section 10.17, the District shall provide the customer with written notice of such violation and that termination of service shall occur if the violation is not corrected within 48 hours of receipt of the notice. If the violation is not corrected within 48 hours of receipt of the notice, the District may thereupon disconnect water service to the property, notwithstanding any other ordinance provision of the District to the contrary. Such service shall be restored only upon payment of the reconnection fee set forth in Section 5.12 of Division V of Chapter 1 of the District Code and payment for the estimated amount of water wasted as a result of the violation in accordance with the District's then prevailing metered water rates.

(b) All notices shall be deemed to have been received on the date of delivery if delivered personally or three (3) days after mailing if enclosed in a properly addressed and stamped envelope and deposited in a United States Post Office for delivery.

(c) In the notice provided for in subsection (a) above, the District shall provide the customer with the option of having the District correct the violation. If the customer makes such election and notifies the District thereof within the requisite period of time, the District shall perform the corrective work and bill the customer for its costs in performing such work. The customer shall pay such bill within thirty days of its date. If the bill is not timely paid, it shall be subject to the same penalties and interest, and enforcement measures applicable to delinquent water and sewer service charges as found in Division IV of Chapter 1 of the District Code.

(d) In the event that service is terminated pursuant to this Section, a water meter shall be installed for such connection prior to reconnection. The meter shall be installed

before water service recommences. The actual installation of the meter and the costs therefor shall be in accordance with Section 10.16. Upon recommencement of service, the customer shall be billed in accordance with the District's metered water rates for all water delivered thereafter.

APPENDIX A

A. Water-Saving Showerhead. A showerhead equipped with a flow-reducing device limiting flow to a maximum of 2.75 gallons per minute at water pressures of up to 45 pounds per square inch and not more than 3.0 gallons per minute at water pressures of up to 80 pounds per square inch.

B. Water-Saving Aerator. An aerator equipped with a flow-reducing device limiting flow to a maximum of 2.75 gallons per minute.